

CURRICULUM VITAE

Mohammad Edi Anwar

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About Me

I have an educational background in Business Administration, I have long experience in customer service. I have combined my theoretical knowledge with practical experience for approximately 7 years working in the service industry. My expertise includes customer management, data analysis, and process improvement to increase operational efficiency. I have strong communication skills and a dedication to providing the best customer service, building strong relationships with customers as well as I am committed to integrating my understanding of business administration with an innovative approach in improving the customer experience and achieving the company's strategic goals.

PROFILE

Name	: Mohammad Edi Anwar
Address	: Jln Rabajeteh, Desa Taddan Km 5 Kec. Camplong, Kab. Sampang
Phone Number	: 083830540405
Date Of birth	: 15 Maret 1994
Nationality	: Indonesian
Religion	: Islam
Marital Status	: Single

EDUCATION

2014 – 2018 S1 STIA Dan Manajemen Kepelabuhan Surabaya

2011 – 2013 MAN I Sampang

2007 – 2010 MtsN Azzahroo Sampang

ORGANIZATION

2021 – Now : Member Off Fast English Speaking

2018 - 2019 : Member of surabaya youth organization ECC (English Club Community)

2012 - 2013 : Head Off Futsal MAN I Sampang

Skills

Able to operate microsoft office
Corel Draw and Making Content
English Language (Still Improving)

EXPERIENCE

Customer Service, 2020 – Until Now

My main job is to service every customer's phone from information, registration to complaints, and I currently remain in the special service of Internet complaints to give solui's name, and to offer a new packet to the customer, thus promoting the indihome sales.

Inthernship Pelindo 3 (Persero), 13.09.2019 – 13.03.2020

My main task is to record and control the activities of ships docking at the port, and to control loading and unloading so that the process runs smoothly, effectively and efficiently. communicate with ships and equipment operators at the port so that the process runs smoothly, also makes reports from each shift and reports on the completion of loading and unloading of ships until the ship leaves the port.

Staff Marketing Store PT Indomarco Prismatama, 2014 – 2018

My main task is that of a sales clerk, my main task is to up sales every month to reach the company's goals and targets. Controlling product stock, operating expenses, and analyzing shop sales every month.

ACHIEVEMENT

Management, Sales and Leadership

- Tim and I have been winners of the highest sales nomination in 2018 in the gresik branch area of 600 shops at PT Indomarco Prismatama.
- Tim and I had won first prize at a junior high school football tournament in 2013

Hobbies

Futsal , Reading Book, Editing Video, Sing Song and Traveling



Mohammad Edi Anwar



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AkuEdy Channel



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